



**July 15, 2025**

Laura Greene  
Audit Manager  
Division of Medicaid Audit  
250 Veterans Memorial Highway, Room 4A132  
Hauppauge, NY 11788

**RE: Support for NXK Corp. dba Ambu-Trans – Healthcare Worker Bonus Program Audit**

Dear Ms. Greene,

My name is Calve Milligan, and during the COVID-19 public health emergency, I served as the Northeast Vice President of Transportation for Modivcare, which, at the time, was the largest non-emergency medical transportation (NEMT) broker for Medicaid programs in New York State. In that role, I worked directly with a network of transportation providers to ensure safe and consistent access to care for vulnerable Medicaid members.

Among the most reliable and mission-driven providers we worked with was NXK Corp. d/b/a Ambu-Trans Ambulette. I am writing to express my full support for the organization in connection with the audit being conducted by the Office of the Medicaid Inspector General (OMIG) regarding their participation in the Healthcare and Mental Hygiene Worker Bonus (HWB) program.

Throughout the height of the pandemic, Ambu-Trans continued operating without interruption. Their team transported Medicaid recipient's door thru door to dialysis centers, hospitals, and other essential medical appointments at significant personal risk. These patients were medically fragile, and many were COVID-positive. Ambu-Trans drivers stepped up where others stepped back.

NXK Corp.'s field personnel were, in every meaningful sense, frontline healthcare support workers. Their efforts were vital to preserving continuity of care for high-need individuals and relieving pressure on an overwhelmed emergency medical system.

Based on my direct experience overseeing Medicaid transportation operations during that period, I can confirm that NXK Corp. acted in good faith and complete alignment with the goals of the HWB program. The company's decision to include its workers was consistent with the intent of the law, which aimed to reward those who protected public health at a time of extraordinary risk and uncertainty.



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I respectfully encourage OMIG to recognize the essential contribution of NXK Corp. and its workforce during this critical period and to resolve this matter in a way that affirms the value of their service.

Sincerely,

Calve Milligan  
Former Northeast Vice President of Transportation  
Modivcare  
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